

LEARNING OBJECTIVES: Participants will learn the impact of toxic stress and trauma on the human body and mind. Participants will learn practical tools to help better manage these symptoms. Participants will be able to recognize risk factors that contribute to burnout. Participants will gain deeper understanding of how their own selfcare impacts the population they work with.

DEMANDS OF NON PROFIT WORK * Multi-tasking * Lack of external service/referral network coordination or availability * Unstable landscape (funder priorities shift, legislative changes, etc) * Competing priorities * Personnel issues * Work/life balance * An expectation to do more with less



VICARIOUS OR SECONDARY TRAUMA

- Vicarious or secondary trauma (also known as burnout) "is a process by which a professional's inner experience is negatively transformed through empathic engagement with client's trauma material?" (Killian, K. 2008).
- It shows up as anxiety, trouble sleeping, difficulty concentrating, anger, unprofessional behavior. It can accumulate over time.



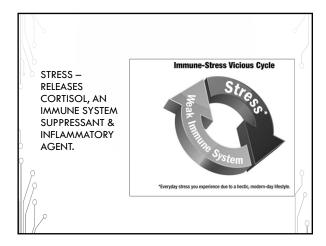
REPEAT EXPOSURE

- Those who are repeatedly exposed to persons suffering from posttraumatic stress disorders symptoms can experience an increase in PTSD symptoms in the caregiver.
- How do caregivers model self-care for clients/program participants?
- The importance of self-awareness for advocates and leaders.

ADVERSE CHILDHOOD EXPERIENCES

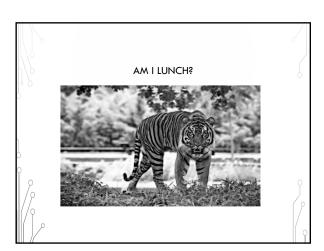
Cause changes in the architecture of the brain that affect everything from physical growth to emotional development to the capacity to make healthy decisions as an adult.

It also increases the risk of alcoholism, depression, liver disease, intimate partner violence, STIs, smoking and suicide. (MDH Health Disparities Report, 2013)



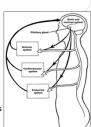
The Role of Cortisol

- Balanced levels of cortisol are **essential for the** body to function properly.
- Levels that rise and stay high can cause significant damage.
- When stressed for a long periods of time, the brain's internal thermostat resets and tells the adrenal glands to maintain this higher level of cortisol as though it were normal.
- Chronically elevated levels can impair: immune function, reduce muscle mass, increase fat, impair memory and learning, destroy brain cells, cause anxiety and sleep problems, and damage stomach, kidneys, and heart.



OUR RESPONSE TO DANGER

- Danger signals the body's response hormones released for ACTION.
- Fight/flight/freeze response natural and normal, except when it isn't.
- Fear or anxiety triggers the body to maintain levels of cortisol and adrenaline, resulting in inflammation and reduced immune functions.



THOSE IN FIGHT (REACT EXTERNALLY) RESPONSE

- The inner psychological need is to stay in control and feel in charge no matter what.
- Anger
- Feel the need for resolution RIGHT NOW
- Justify behavior –survival need
- Lashing out verbally
- Feel the need to be right at all costs. Have to make the point to stay in control
- Blaming-shaming language, put downs
- Threatening behavior

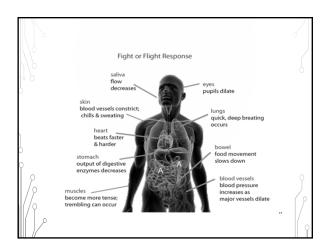


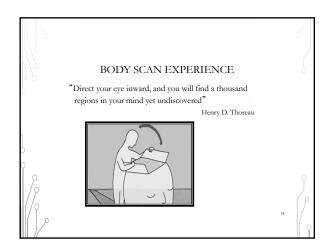
THOSE IN FLIGHT (FLEE) RESPONSE

- The inner psychological need to find a way to flee to avoid feeling more overwhelmed
- Distracting behaviors-procrastination
- Avoidance
- Shut out people—isolate
- Shut down-shut out pain-retreat
- Emotional distancing-"Don't let anyone get too close."
- Silence. "You can't make me talk to you."
- Playing dumb, dropping out of the conversation-"Whatever."
- Appease







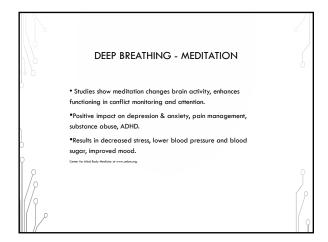


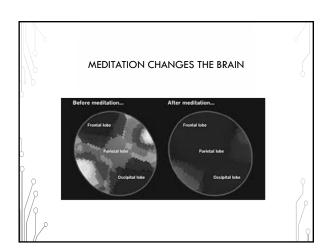
MIRROR NUERONS A neuron, also known as a neurone¹¹ or nerve cell) is an electrically excitable cell that processes and transmits information through electrical and chemical signals. These signals between neurons occur via symposes, specialized connections with other cells. Neurons can connect to each other to form neural networds. Neurons are the core components of the brain and spinal cord of the central nervous system (CNS), and of the ganglia of the peripheral nervous system (PNS). MIRROR NEURONS CAUSE US TO RESPOND TO OTHER PECPLE'S ACTIONS OR EMOTIONS OR EMOTIONS AND TO THE INTENT BEHIND THEM. RELATION-SHIPS SHAPE THE BRAIN AND THE MIND

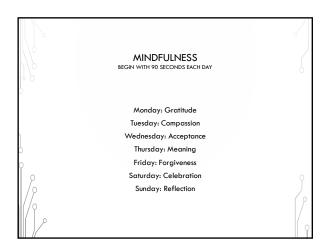
MIND-BODY MEDICINE "It regards as fundamental an approach that respects and enhances each person's capacity for self-knowledge and self care."

" Our mirror neurons are essential to how we attune to others internal states."

Marco Iacoboni, 2008







NUTRITION

- Links between trans fats and depression
- Cortisol triggers cravings for sugar, fat, & carbs, which are then effectively stored at the waistline and can lead to an imbalance in blood sugars.
- Imbalanced blood sugars can result in feeling tired, moody, or having poor concentration. And Type 2 diabetes.



Movement is an essential form of Self-Care Physical activity feeds the brain

- Movement increases the capacity of blood vessels, allowing for the delivery of oxygen, water, and glucose to the brain.
 Optimizes the brain's focus & performance,
 Provides greater sense of mastery and

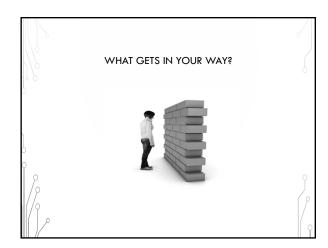
- confidence in the body,
 Serotonin is released with movement—leading to a greater sense of well-being.

MOUNTAINS, CLOUDS & WATERFALLS

RESTORATIVE SLEEP

- $\ensuremath{^{\bullet}}$ Turn off electronics 1 hour before sleep.
- Prepare for sleep as you prepare for your day.
- Benefits include reduced blood pressure
 & heart rate, increased blood flow to major muscles.
- Some studies link inadequate sleep to short term memory loss and weight gain.

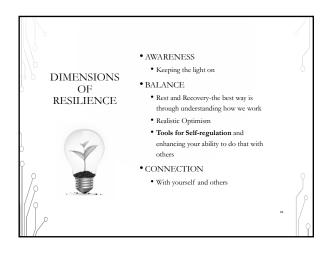




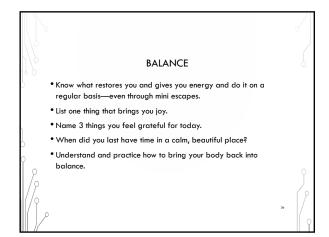
TRIGGERS

- Events or situations that instantly create highly emotional response.
- $^{\bullet}$ Limbic system highjacks us, we are no longer in control.
- Triggers are personal, often the result of past wounds.
- $^{\bullet}$ Automatic response, but we can make choices around how we react.
- Develop discipline around not reacting and shift to more resourceful, strategic state before taking action.

HABITS	
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ORGANIZATIONAL HABITS	
HELPFUL OR NOT	·
Clear lines of communication, Lack of clarity in strategic vision,	
Manageable case/work loads, Overwhelming work loads,	
Debriefing, Lack of teamwork,	
Actively modeling self care, Unhealthy environment,	-
Flexible work time/space, No flexibility in hours,	
Professional and personal Few growth opportunities,	
development . • Gossip.)
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PERSONAL HABITS	
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 Trauma histories pull people toward 	
the past, it is familiar.	
• We carry our family with us.	
• I got this thing!	
• Defensiveness.	
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	AWARENESS		
0	 Assess your symptoms of stress on an ongoing basis. 		
	 Understand the mind-body connection. 		
	 Know what works for you to rebalance once you have been triggered. 		
	• Being aware of beliefs that keep you from self-care.		
ρ	• What gets in the way of caring for yourself as much		
1/2	as others?		Ĵ
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CONNECTIONS How do you stay connected with yourself on a daily basis? How do you connect with your body, emotions, mind and spirit? How do you stay REAL and connected with others when you are stressed? Who can you talk out your stress with, process your thoughts and reactions?

PRACTICA	AL SELF CARE
Organizational	Individual
Leadership counts = madeling self-care shifts social norms	10 - 15 minutes a day of spaciousness to start
Establish self-care as core competency – which does not reduce accountability to show up!	Music, movement, ceremony, nature, nutrition, sleep, gratitude, body work, social supports, breath work.
Actively address poor organizational habits	Commit to identifying and shaving away negative personal habits. Practice noticing triggers and using new tools to self-regulate.
Invest in personal and professional skill building.	Read, experiment with new practices, find what resonates. Appsl Ma resources on Catalyst website.

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	QUESTIONS?	6
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Next Steps

Take the survey.

Do it.

JOIN US FOR OUR NEXT TRAINING: SWC Safe Harbor Training Save-the-Date 11:30-1:00 4/19 - LSS Eustis - Topic TBD 6/21 - LSS Eustis - Topic TBD